



\$595 per person
includes training binder/refreshments

Western Technical College Business & Industry Services is proud to host the Emerging Leaders development program. The lessons taught in this program will teach new and underdeveloped leaders how to foster the levels of employee engagement needed to reduce employee turnover, prevent attrition, and improve your workforce in an everchanging employment landscape.

Participants will learn:

Managing Projects & Processes

- Apply universal project management techniques through a variety of hands-on activities
- Outline the steps that will ensure successful project management
- Creating timelines and assigning team members to necessary tasks

Conflict Resolution

- Analyze the nature of work-place conflict
- Understand the underlying theory of mediation as it pertains to conflict resolution
- Identify and use conflict resolution styles appropriate for different situations

Communication in Today's Work Environment

- Learning various communication styles and techniques
- Be more aware of nonverbal communication
- Improve thorough email and messaging correspondence

Emotional Intelligence

- Understand how our own self-awareness contributes to trust in relationships
- Understand how emotional interference is a barrier to giving and receiving clear instructions
- Speak up professionally when tension occurs to clarify understanding and avoid making assumptions

Embracing Teamwork

- Distinguish the differences in each stage of team formation and the importance each one plays in developing an effective team
- Match work to employee strengths in order to create a more cohesive and functional team
- Describe employee motivation and explain their responsibility in employee engagement efforts

Cultivating Culture

- Understand the importance of intentionally shaping the culture of your team
- Understand and learn how to avoid culture destroyers
- Produce a road map for designing and embedding the desired culture in your team

For more info, call John at 608-785-9916 or e-mail zimprichj@westerntc.edu

La Crosse Campus
Thursdays, 9am-noon
September 15, 22 ,29, October 6, 13, 20, 2022

Tomah Campus
Wednesdays, 9am-noon
September 21, 28, October 5, 12, 19 ,26, 2022

of Participants _____

of Participants _____

Company Name: _____

Contact Name: _____

Email: _____