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Student Name (First, Last)

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Student's Western ID

**399 – Schedule an Appointment with a Financial Aid Advisor**

You completed both your 2017-2018 and 2016-2017 Free Application for Federal Student Aid (FAFSA) using 2015 tax and income information; the information you provided for the two years does not match. This is considered to be conflicting information by the Department of Education, and must be resolved. Your FAFSAs for 2017-18 and 2016-17 will remain on hold until we have resolved the conflicting information.

To help resolve the conflicting information, we request that you schedule an appointment to meet with a financial aid advisor. Please contact the Office of Student Financial Aid by phone, (608) 785.9579 or email, [finaid@westernnc.edu](mailto:finaid@westernnc.edu) to schedule an appointment. When scheduling the appointment, please reference "399."

We ask that you bring the following information to the appointment;

- All documents marked "not received" on [MyFinAid](#)
- Student FSA ID and Password
- Parent FSA ID and Password (if parent's information was provided on the 2016-17 or 2017-18 FAFSA)

Office of Student Financial Aid  
Welcome Center  
400 7<sup>th</sup> Street North  
La Crosse WI 54601

Phone 608.785.9579  
Fax 608.789.4760  
[finaid@westernnc.edu](mailto:finaid@westernnc.edu)