## WESTERN TECHNICAL COLLEGE Health and Public Safety Division

## **Program Specifications – PHLEBOTOMY CERTIFICATE**

Standard Number	Essential Functions
1	Function as a team member and be able to work with individuals from a variety of social, emotional cultural and intellectual backgrounds.
2	Make independent decisions within prescribed professional guidelines
3	Exhibit a professional attitude in dress, attendance, conduct, and punctuality.
4	Collect blood, on 90 out of 100 patients, with a Vacutainer®, syringe and lancet on the first attempt.
5	Consult with health team members as to appropriate specimen collection methods and/or collect the specimen.
6	Accurately communicate (verbal and written) routine and STAT test results, reference ranges and specimen requirements to authorized sources via telephone, computer and hard copy, and instruct patients clearly and concisely in English.
7	Awareness and compliance with safety procedures, including the use of appropriate safety equipment. (Follow OSHA, DILHR and State guidelines for blood borne pathogens, chemical hazards and radiation standards.)
8	Dispose of medical waste safely and correctly according to laboratory standards.
9	Responsibility for patient confidentiality.
10	Adapt to new situations and technology.
11	Demonstrate the ability to work effectively in situations of high or moderate stress and tight deadlines.
12	Pay attention to detail and demonstrate the ability to interrupt work to deal with problems or stats.
13	Demonstrate the ability to work in close quarters with other students (etc.).
14	Perform work accurately and precisely within acceptable control values.
15	Identify and label specimens correctly.
16	Inventory supplies and order (practice) from catalogs.
17	Prioritize test requests to maintain standard safe patient care and maximize efficiency.

### WESTERN TECHNICAL COLLEGE Health and Public Safety Division

### **Program Specifications – PHLEBOTOMY CERTIFICATE**

The list of Program Specifications that follows can be referenced to the Standard Numbers above. The ability to perform these actions or activities is necessary to complete program lab and clinical functions as well as to work in this field.

Program Specifications		NO	Technical Standard Numbers
PHYSICAL FACTORS			Manibolo
Standing	•		4, 8, 16
Walking	•		4, 8, 16
Sitting (pro-longed 4 hr.min.)		•	
Lifting			
10 lbs.	•		16
20 lbs.	•		16
50 lbs.		•	
100 lbs.		•	
100 lbs. +		•	
Carrying			
10 lbs.	•		16
20 lbs.	•		16
50 lbs.		<b>*</b>	
100 lbs.		•	
100 lbs. +		<b>♦</b>	
Pushing/Pulling			
10 lbs.	•		16
20 lbs.	•		16
50 lbs.		•	16
100 lbs.		•	
100 lbs. +		•	
Climbing		•	
Balancing		•	
Bending	•		4, 16
Stooping	•		4, 16
Crouching	•		4, 16
Kneeling	•		4, 16
Crawling		<b>*</b>	
Running		•	
Twisting	•		4
Turning	•		4
Jumping		<b>*</b>	
Grasping-Firmtrong	•		4, 16
Grasping-Light	•		4, 16
Finger Dexterity			4, 6, 15, 16
Reaching Forward			4, 16
Reaching Overhead			4, 16
Pinching			4, 15, 16
Simultaneous use of hand, wrist, fingers (e.g. typing, data entry)			4, 8, 15, 16
Coordination			
Eye-hand			4, 6, 7, 8, 15, 16
Eye-hand-foot			4
Driving		<b>♦</b>	

Vision	Program Specifications	YES	NO	Technical Standard Numbers
Acuity, Far	Vision			
Depth perception	Acuity, Near	•		4, 6, 15, 16
Accommodation	Acuity, Far	<b>*</b>		4, 6, 15, 16
Color vision	Depth perception	•		4, 6, 15, 16
Field of vision	Accommodation		•	
Verbal conversation	Color vision	•		4, 14
Verbal conversation with others	Field of vision	•		4
Public speaking	Face-to-face conversation	•		1, 4, 6, 15, 16
Hear normal conversation Hear telephone conversation Hear telephone conversation  ENVIRONMENTAL FACTORS  Works indoors Works outdoors Exposure to extreme hot or cold temperature Working at unprotected heights Being around moving machinery Exposure to dust, fumes, smoke, gases, odors, mists or other irritating particles (specify) powdered latex gloves, aerosols, odors Exposure to toxic or caustic chemicals Exposure to radiation or electrical energy Exposure to radiation or electrical energy Exposure to radiation or electrical energy Exposure to solvents, grease, or oils Exposure to solvents, grease, or oils Exposure to slippery or uneven walking surfaces  Working in confined spaces Using computer monitor  Working with explosives Exposure to vibration Exposure to vibration  Exposure to vibration  Exposure to radiation or electrical energy  \$\begin{array}{c} \ 4, 7, 8, 14 \\ 4, 7,	Verbal conversation with others	•		1, 4, 6, 15, 16
Hear normal conversation	Public speaking		•	
Hear telephone conversation   ENVIRONMENTAL FACTORS  Works indoors   ↓	1 0	•		1, 4, 6, 16
Works indoors	Hear telephone conversation			
Vorks outdoors		<u> </u>	I	
Seposure to extreme hot or cold temperature   Seposure to extreme hot or cold temperature   Seposure to marked changes in temperature/humidity   Seposure to marked changes in temperature/humidity   Seposure to dust, fumes, smoke, gases, odors, mists or other irritating particles (specify) powdered latex gloves, aerosols, odors   Seposure to toxic or caustic chemicals   Seposure to excessive noises   Seposure to excessive noises   Seposure to radiation or electrical energy   Seposure to solvents, grease, or oils   Seposure to solvents, grease, or oils   Seposure to solvents, grease, or oils   Seposure to solvents grease, or oils   Seposure to solvents grease   Seposure to vibration   Seposure to vibration   Seposure to vibration   Seposure to flames or burning items   Seposure to flame	Works indoors	•		ALL
Exposure to extreme hot or cold temperature  Working at unprotected heights  Being around moving machinery  Exposure to marked changes in temperature/humidity  Exposure to dust, fumes, smoke, gases, odors, mists or other irritating particles (specify) powdered latex gloves, aerosols, odors  Exposure to toxic or caustic chemicals  Exposure to excessive noises  Exposure to radiation or electrical energy  Exposure to solvents, grease, or oils  Exposure to solvents, grease, or oils  Exposure to slippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to vibration  \$\begin{array}{c} 4 & 4 & 4 & 4 & 4 & 4 & 4 & 4 & 4 & 4	Works outdoors	•	•	
Working at unprotected heights Being around moving machinery  Exposure to marked changes in temperature/humidity  Exposure to dust, fumes, smoke, gases, odors, mists or other irritating particles (specify) powdered latex gloves, aerosols, odors  Exposure to toxic or caustic chemicals  Exposure to excessive noises  Exposure to radiation or electrical energy  Exposure to silippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to silippers or uneven walking surfaces  Working with explosives  Exposure to silippers or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to flames or burning items  Works around others  ↓ 1,4,5,6,9,11,13  Works alone  ↓ 2,9,16  Works with others  ↓ 1,3,4,5,6,9,11  Safety Equipment (Required to wear)  Safety Equipment (Required to wear)  Safety glasses  ↓ 4,5,7,8  Ear plugs  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning  Deal with abstract and concrete variables, define problems,	Exposure to extreme hot or cold temperature		•	
Being around moving machinery  Exposure to marked changes in temperature/humidity  Exposure to dust, fumes, smoke, gases, odors, mists or other irritating particles (specify) powdered latex gloves, aerosols, odors  Exposure to toxic or caustic chemicals  Exposure to excessive noises  Exposure to radiation or electrical energy  Exposure to solvents, grease, or oils  Exposure to solvents, grease, or oils  Exposure to slippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to vibration  Exposure to vibration  Works around others  Vorks alone  Vorks alone  Exposure to Required to wear)  Safety Equipment (Required to wear)  Safety glasses  Face mask/face shield  Ear plugs  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,			•	
Exposure to marked changes in temperature/humidity  Exposure to dust, fumes, smoke, gases, odors, mists or other irritating particles (specify) powdered latex gloves, aerosols, odors  Exposure to toxic or caustic chemicals  Exposure to excessive noises  Exposure to radiation or electrical energy  Exposure to solvents, grease, or oils  Exposure to slippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to vibration  Exposure to ribration  Exposure to ribration  Works around others  Works around others  Works alone  Works with others  Safety Equipment (Required to wear)  Safety Equipment (Required to wear)  Safety glasses  Face mask/face shield  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,		•		7. 11
Exposure to dust, fumes, smoke, gases, odors, mists or other irritating particles (specify) powdered latex gloves, aerosols, odors  Exposure to toxic or caustic chemicals  Exposure to excessive noises  Exposure to radiation or electrical energy  Exposure to solvents, grease, or oils  Exposure to slippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to vibration  Exposure to tibration  Works around others  Works alone  Works with others  Safety Equipment (Required to wear)  Safety glasses  Face mask/face shield  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning  Deal with abstract and concrete variables, define problems,			•	1,7 - 2
particles (specify) powdered latex gloves, aerosols, odors 4, 7, 8, 14   Exposure to toxic or caustic chemicals ↓ 4, 7, 8, 14   Exposure to excessive noises ↓ ■   Exposure to radiation or electrical energy ↓ 8   Exposure to solivents, grease, or oils ↓ 8   Exposure to slippery or uneven walking surfaces ↓ 4   Working in confined spaces ↓ 4   Using computer monitor ↓ 4, 6, 7, 10   Working with explosives ↓ 14   Exposure to vibration ↓ 14   Exposure to flames or burning items ↓ 1, 4, 5, 6, 9, 11, 13   Works around others ↓ 1, 4, 5, 6, 9, 11, 13   Works alone ↓ 2, 9, 16   Works with others ↓ 1, 3, 4, 5, 6, 9, 11   Safety Equipment (Required to wear) ↓ 1, 3, 4, 5, 6, 9, 11   Safety glasses ↓ 4, 5, 7, 8   Face mask/face shield ↓ 4, 5, 7, 8   Ear plugs ↓ ↓   Hard Hat ↓ ↓   Protective Clothing ↓ 4, 5, 7, 8   COGNITIVE/MENTAL FACTORS   Reasoning ↓ ↓   Deal with abstract and concrete variables, define problems, ↓		•	•	4, 7, 8, 14
Exposure to toxic or caustic chemicals  Exposure to excessive noises  Exposure to radiation or electrical energy  Exposure to solvents, grease, or oils  Exposure to slippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to vibration  Exposure to flames or burning items  Works around others  Works alone  Works with others  Safety Equipment (Required to wear) Safety glasses Face mask/face shield  Exposure to lothing  Hard Hat Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,		•		1, 7, 0, 11
Exposure to excessive noises  Exposure to radiation or electrical energy  Exposure to solvents, grease, or oils  Exposure to slippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to vibration  Exposure to flames or burning items  Works around others  Works alone  Works with others  Safety Equipment (Required to wear)  Safety glasses  Face mask/face shield  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning  Deal with abstract and concrete variables, define problems,		•		4, 7, 8, 14
Exposure to radiation or electrical energy  Exposure to solvents, grease, or oils  Exposure to slippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to vibration  Exposure to flames or burning items  Works around others  Works alone  Works with others  Safety Equipment (Required to wear)  Safety glasses  Face mask/face shield  Ear plugs  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS   Reasoning  Deal with abstract and concrete variables, define problems,	^	•	•	7 - 7 - 7
Exposure to solvents, grease, or oils  Exposure to slippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to vibration  Exposure to flames or burning items  Works around others  Works alone  Works with others  Safety Equipment (Required to wear)  Safety glasses  Face mask/face shield  Ear plugs  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning  Deal with abstract and concrete variables, define problems,	-		•	
Exposure to slippery or uneven walking surfaces  Working in confined spaces  Using computer monitor  Working with explosives  Exposure to vibration  Exposure to flames or burning items  Works around others  Works alone  Works with others  Safety Equipment (Required to wear) Safety glasses  Face mask/face shield  Ear plugs  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning  Deal with abstract and concrete variables, define problems,	1	•	•	8
Working in confined spaces       ◆       4         Using computer monitor       ◆       4, 6, 7, 10         Working with explosives       ◆       14         Exposure to vibration       ◆       1, 4, 5, 6, 9, 11, 13         Works around others       ◆       2, 9, 16         Works alone       ◆       2, 9, 16         Works with others       ◆       1, 3, 4, 5, 6, 9, 11         Safety Equipment (Required to wear)       Safety glasses       ◆       4, 5, 7, 8         Face mask/face shield       ◆       4, 5, 7, 8         Ear plugs       ◆       +       +         Hard Hat       ◆       +       +         Protective Clothing       ◆       4, 5, 7, 8         COGNITIVE/MENTAL FACTORS       *       +       +         Reasoning       Deal with abstract and concrete variables, define problems,       ◆       +       +	1	•	•	-
Using computer monitor  Working with explosives  Exposure to vibration  Exposure to flames or burning items  Works around others  Works alone  Works with others  Safety Equipment (Required to wear) Safety glasses  Face mask/face shield  Ear plugs Hard Hat Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,		•	•	4
Working with explosives  Exposure to vibration  Exposure to flames or burning items  Works around others  Works alone  Works with others  Safety Equipment (Required to wear) Safety glasses  Face mask/face shield  Ear plugs Hard Hat Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,				
Exposure to vibration  Exposure to flames or burning items  Works around others  Works alone  Works with others  Safety Equipment (Required to wear) Safety glasses Face mask/face shield  Ear plugs Hard Hat Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,			•	, , , , , , ,
Exposure to flames or burning items  Works around others  Works alone  Works with others  Safety Equipment (Required to wear) Safety glasses Face mask/face shield  Ear plugs Hard Hat Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,		•	•	14
Works around others       ♦       1, 4, 5, 6, 9, 11, 13         Works alone       2, 9, 16         Works with others       ♦       1, 3, 4, 5, 6, 9, 11         Safety Equipment (Required to wear)       4, 5, 7, 8         Safety glasses       ♦       4, 5, 7, 8         Face mask/face shield       ♦       4, 5, 7, 8         Ear plugs       ♦       4, 5, 7, 8         Hard Hat       ♦       4, 5, 7, 8         COGNITIVE/MENTAL FACTORS       Reasoning       ♦       4, 5, 7, 8         Cognity with abstract and concrete variables, define problems,       ♦       ♦		<b>V</b>	_	
Works alone  Works with others  Safety Equipment (Required to wear) Safety glasses  Face mask/face shield  Ear plugs  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,    2, 9, 16  1, 3, 4, 5, 6, 9, 11  4, 5, 7, 8  4, 5, 7, 8  4, 5, 7, 8  4, 5, 7, 8		•	•	1 4 5 6 9 11 13
Works with others  Safety Equipment (Required to wear) Safety glasses  Face mask/face shield  Ear plugs Hard Hat Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,   1, 3, 4, 5, 6, 9, 11  4, 5, 7, 8  4, 5, 7, 8  4, 5, 7, 8		•		
Safety Equipment (Required to wear) Safety glasses  Face mask/face shield  Ear plugs  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,		<b>A</b>		
Safety glasses  Face mask/face shield  Face mask/face shield  Ear plugs  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,				1, 3, 1, 3, 6, 7, 11
Face mask/face shield  Ear plugs  Hard Hat  Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,		•		4 5 7 8
Ear plugs Hard Hat Protective Clothing  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,		<b>A</b>		
Hard Hat  Protective Clothing  ◆ 4, 5, 7, 8  COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,			_	1, 2, 7, 0
Protective Clothing   COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,			_	
COGNITIVE/MENTAL FACTORS  Reasoning Deal with abstract and concrete variables, define problems,		•	_	4 5 7 8
Reasoning Deal with abstract and concrete variables, define problems,	<u> </u>			1, 5, 7, 6
Deal with abstract and concrete variables, define problems,				
			•	
, , , , , , , , , , , , , , , , , , , ,	collect data, establish facts, and draw valid conclusions			
	Interpret instructions furnished in oral, written, diagrammatic, or			2, 5, 6, 7, 15, 16
schedule form	schedule form			
Deal with problems from standard situations   • 2, 5, 6, 7, 15, 16	Deal with problems from standard situations			2, 5, 6, 7, 15, 16
Carry out detailed but uninvolved written or oral instructions   5, 6				5, 6
Carry out one or two step instructions   ALL				
Mathematics				

Program Specifications	YES	NO	Technical Standard Numbers
Complex skills – business math, algebra, geometry or statistics		•	
Simple skills – add, subtract, multiply and divide whole numbers			5
and fractions, calculate time and simple measurements			
Reading			
Complex skills – comprehend newspapers, manuals, journals,		<b>*</b>	
instructions in use and maintenance of equipment, safety rules			
and procedures and drawings			
Simple Skills – Comprehend simple instructions or notations	•		4, 5, 6, 7, 8, 9, 10, 12, 14, 15,
from a log book			16, 17
Writing			
Complex skills – Prepare business letters, report summaries using		•	
prescribed form at and conforming to all rules of punctuation,			
spelling, grammar, diction and style			4.5.6.0.14.15
Simple skills – English sentences containing subject, verb and	•		4, 5, 6, 9, 14, 15
object; names and addresses, complete job application or notations in log book			
Perception			
Spatial – ability to comprehend forms in space and understand			
relationships of plane and solid objects; frequently described as		_	
the ability to "visualize" objects of two or three dimensions, or to			
think visually of geometric forms			
Form – ability to perceive pertinent detail in objects or in pictorial	•		4, 14
or graphic material; to make visual comparisons and	•		,,
discriminations and see slight differences in shapes and shadings			
of figures and widths and lengths of line			
Clerical – ability to perceive pertinent detail in verbal or tabular	•		6, 12, 17
material; to observe differences in copy, to proofread words and			
numbers, and to avoid perceptual errors in arithmetic computation			
Data			
Synthesizing	•		17
Coordinating	<b>♦</b>		17
Analyzing		•	
Compiling		•	
Computing	•		6
Copying	<b>*</b>		6
Comparing		•	
Personal Traits			
Ability to comprehend and follow instructions	•		ALL
Ability to perform simple and repetitive tasks			4, 12, 15, 16, 17
Ability to maintain a work pace appropriate to a given work load			12, 17
Ability to relate to other people beyond giving and receiving			1, 4, 5, 6
instructions			
Ability to influence people	•		1, 4
Ability to perform complex or varied tasks		•	
Ability to make generalizations, evaluations or decisions without		<u> </u>	4, 8, 9, 10, 11, 12, 14, 15, 16,
immediate supervision			17
Ability to accept and carry out responsibility for direction, control			4, 8, 9, 10, 11, 12, 14, 16, 17
and planning			



# Phlebotomy Certificate Program Essential Functions Criteria Statement of Understanding

The Americans with Disabilities Act of 1990 (42 U.S.C. & 12101 *et seq.*) and Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. & 794) prohibits discrimination of persons because of his/her disability. In keeping with these laws, colleges of the Wisconsin Technical College System make every effort to ensure a quality education for students. The purpose of this document is to ensure that students acknowledge that they have been provided information on the Essential Functions required of a student in the chosen program.

### Please complete this form and return to Admissions.

(initials/date) I understand that I must meet warrange for any accommodation		with Western's Access and Language Services to ns prior to the start of classes.			
(initials/date)	I have read, understand, and can meet the Essential Functions specific to a student in the Phlebotomy Certificate program.				
	OR				
(initials/date)		tial Functions presented and am requesting (Please complete and submit the Accommodation ces.)			
Name of Stude	ent (please print)	Student			
Signature of St	tudent	Date			

#### Return to:

Western Technical College Attn: Admissions 400 Seventh Street North P.O. Box C-0908 La Crosse, WI 54602 (608) 785-9553 Fax (608) 785-9148